

SOLUTION  
BROCHURE



OYELABS TECHNOLOGIES PVT. LTD.

DEEP  
INSIGHT

---

# GOJEK CLONE

Multivendor Ecommerce platform

# MOXJEK

# Table of Contents

# CONTENTS

- 01.  
Problem and Statement
- 02.  
Features & Benefits
- 03.  
How it work
- 04.  
Process Flow
- 05.  
Delieverables
- 06.  
Support
- 07.  
Conclusion

# OYELABS INSIGHTS

OYELABS is a privately owned IT Support and IT Services business formed to Empowers Entrepreneurs. Today we're proud to boast about strong team of IT engineers who thrive on rolling up their sleeves and solving you're IT problems and meeting your business needs. We are on a mission to exceed your expectations and form a long-term, mutually beneficial relationship with you.

*Oyelabs is a team of experienced web and mobile developers with the belief to offer a better solution. It all started with passion and it made us stand unique in the business. We altogether are trying to create new successful entrepreneurs all over the world and we have done it so far! With the latest technologies & frequent upgrades in the products, we always satisfy our customer's needs.*

Our Mission Is To Enhance The Business Growth Of Our Customers. We Tend To Provide HighQuality Products And Services With Customer Satisfaction As Our Top Priority. We Are Focused To Meet The Expectation Of Our Customers At All Times. We Always Guide Our Customers For Success.

We Believe In Teamwork And Support Our Employees With The Latest And Trending Technologies So That Our Team Will Be In The Best Position To Support Our Customers. This Helps Us To Keep Working With Existing Clients And Also Expand To Newer Ones.

# Problem Statement

In today's rapidly evolving digital landscape, the demand for multi-service platforms that offer convenience, efficiency, and seamless user experiences has surged exponentially.

Recognizing the gaps and challenges faced by consumers, vendors, and delivery personnel in accessing and managing diverse services, there emerges a pressing need for a comprehensive solution like the Gojek clone. Here are the key problem areas that necessitate the development and adoption of such a platform:

## 1. Fragmented Service Access:

- Consumers often grapple with accessing multiple services like e-commerce, food delivery, grocery shopping, pharmacy services, and parcel/courier delivery through disparate platforms. This fragmented approach leads to inefficiencies, time wastage, and increased complexity in managing various requirements.

## 2. Inefficient Payment Systems:

- The absence of integrated and secure payment systems complicates transactions for both users and service providers. Traditional payment methods may lack flexibility, security, and convenience, thereby hindering seamless service utilization and transaction processes.

## 3. Limited Localization & Language Support:

With globalization, there is a growing need to cater to diverse linguistic and regional preferences. Existing platforms may overlook the importance of supporting RTL languages like Arabic, thereby excluding a significant user base and limiting market reach.

#### 4.Lack of Comprehensive Management Tools:

- Vendors and service providers struggle with managing inventories, orders, deliveries, and customer relationships efficiently. The absence of a unified management system leads to operational inefficiencies, inventory mismanagement, and suboptimal customer experiences.

#### 5.Subpar User Experience & Interface:

- Many existing platforms may lack intuitive interfaces, interactive features, and personalized user experiences. The absence of user-friendly designs, animations, and customization options diminishes user engagement, satisfaction, and retention rates.

#### 6.Inadequate Notification & Communication Channels:

- Effective communication and real-time updates are pivotal for ensuring transparency, trust, and timely service deliveries. Existing platforms may lack robust notification systems, thereby compromising user engagement, trust, and overall service quality.

#### 7.Complex Server Requirements & Integration Challenges:

- Developing, deploying, and maintaining multi-service platforms require robust backend infrastructures, extensive integrations, and sophisticated server configurations. The complexities associated with managing server requirements, extensions, and integrations pose significant challenges for developers, administrators, and stakeholders.

#### 8.Unclear Refund & Policy Frameworks:

- The absence of transparent, consistent, and customer-centric refund policies creates uncertainties, disputes, and dissatisfaction among users. Ambiguous terms, conditions, and refund frameworks deter potential users, erode trust, and undermine the platform's credibility.

# SOLUTION OVERVIEW

The Gojek clone solution is meticulously designed to address the complex challenges and inefficiencies prevalent in the multi-service landscape. By offering a comprehensive, integrated, and user-centric platform, this solution aims to revolutionize service delivery, streamline operations, and enhance user experiences across diverse domains. Here's an overview highlighting the key components, features, and capabilities of the Gojek clone:

## 1. Multi-Service Integration:

- E-Commerce: Enables users to browse, select, and purchase products from various vendors seamlessly.
- Food Delivery: Facilitates users to order food from a wide range of restaurants, cafes, and eateries.

Grocery Shopping: Allows users to shop for groceries, fresh produce, and essential items from local stores.

Pharmacy Services: Provides users with access to pharmaceutical products, healthcare items, and prescription deliveries.

Parcel/Courier Delivery: Empowers users to send, receive, and track parcels and courier shipments efficiently.

## 2. Comprehensive Mobile Applications:

Customer App: Offers users a user-friendly interface to explore services, place orders, track deliveries, and manage accounts.

Delivery Boy App: Equips delivery personnel with tools to accept orders, navigate routes, manage deliveries, and ensure timely service fulfillment.

## 3. Robust Backend System (Laravel Framework):

Admin Panel: Provides administrators with a centralized dashboard to oversee operations, manage users, vendors, products, payments, and notifications effectively.

Vendor Management: Enables vendors to manage inventories, update product listings, set open/close times, and track orders efficiently.

Payment Gateway Integration: Facilitates secure, seamless, and efficient transactions through integration with leading payment gateways like Stripe, RazorPay, Paystack, and Flutterwave.

## 1. Advanced Features & Functionalities:

**Payment Flexibility:** Supports multiple payment methods, including e-payment, credit card payments, cash on delivery, and payment on pickup/delivery.

**Localization & Language Support:** Ensures inclusivity by supporting RTL languages like Arabic, thereby catering to diverse linguistic preferences and enhancing market reach.

**Personalization & Customization:** Provides users and administrators with options to personalize interfaces, themes, and settings according to specific preferences and requirements.

**Notification & Communication:** Facilitates real-time communication, updates, and notifications through robust integration with Firebase Cloud Messaging (FCM) and SMS Gateways like Twilio, MSG91, and GatewayApi.

## 2. Scalability, Performance & Security:

**Optimized Performance:** Ensures smooth, responsive, and efficient operations across platforms (iOS & Android) with support for 60 frames per second (fps) and optimized code structures.

**Secure Transactions:** Implements advanced security protocols, encryption mechanisms, and authentication processes to safeguard user data, transactions, and sensitive information.

**Scalable Infrastructure:** Incorporates scalable architectures, server configurations, and database management systems to accommodate growing user bases, transaction volumes, and service demands.

The Gojek clone solution represents a holistic, scalable, and innovative approach to addressing the evolving needs and challenges of the multi-service industry. By integrating diverse services, advanced features, robust backend systems, and cutting-edge technologies, this solution aims to redefine service delivery paradigms, enhance stakeholder experiences, and unlock new opportunities for growth, efficiency, and innovation in the digital ecosystem.

# Features & Benefits

## Features :-

### 1. Customer App Features:

#### User Authentication:

Login, Registration, and Forgot Password functionalities.

#### Service Browsing & Selection:

Browse and select services across e-commerce, food delivery, grocery shopping, pharmacy services, and parcel/courier delivery.

#### Payment Integration:

E-payment, Credit Card Payments, Cash on Delivery, and Payment on Pickup/Delivery.

#### Localization & Language Support:

Support for RTL languages like Arabic.

#### User Interface & Experience:

Dark Mode, Theming, and Interactive Animations.

#### Notifications:

Push Notifications using Firebase Cloud Messaging (FCM).

#### Order Management:

Cart, Checkout, Order Tracking, and History.

#### Wallet System:

Digital Wallet for managing payments, refunds, and rewards.

#### Referral System:

Incentivized referral mechanism for user engagement and growth.

#### User Profile & Settings:

Manage profiles, preferences, notifications, and account settings.

### 2. Delivery Boy App Features:

#### Authentication & Onboarding:

Login, Registration, Profile Setup, and Verification.

#### Order Management:

Accept, Manage, Navigate, and Fulfill Orders.

#### Route Optimization:

Optimal Route Planning, Navigation, and Delivery.

#### Earnings & Wallet Management:

Track Earnings, Manage Wallet, and Process Payments.

#### Notifications:

Real-time Order Updates, Notifications, and Communication.

#### Performance Metrics:

Track Deliveries, Ratings, Reviews, and Performance Analytics.



### 3. Admin Panel (Laravel Framework) Features:

#### Dashboard & Analytics:

Comprehensive Dashboards, Statistics, and Reporting Tools.

#### User & Vendor Management:

Manage Users, Vendors, Roles, Permissions, and Profiles.

#### Service Management:

Create, Update, Delete Services, Categories, Vendors, Products, and

Listings.

#### Payment Gateway Integration:

Integrate Stripe, RazorPay, Paystack & Flutterwave Payments Gateway.

#### Notifications & Communication:

Send Notifications, Alerts, and Communication to Users, Vendors, Delivery Personnel.

#### Order & Inventory Management:

Manage Orders, Inventory, Deliveries, Returns, and Refunds.

#### Security & Compliance:

Implement Security Protocols, Authentication Mechanisms, and Compliance Standards.

### 4. Additional Features:

#### Data Import & Export:

Import Data via Excel Spreadsheet for Categories, Vendors, Menus, and Products.

#### Server Requirements:

Ensure compatibility and functionality with specified server extensions and configurations.

#### Documentation & Support:

Provide Documentation, Quick Start Guides, and Support for Installation, Configuration, and Maintenance.

# Benefits:-

The Gojek clone solution offers a myriad of benefits, addressing the diverse needs of users, vendors, delivery personnel, and administrators in the multi-service landscape. Here's a comprehensive overview of the key benefits derived from implementing the Gojek clone:

## 1. Integrated Multi-Service Platform:

**Convenience & Efficiency:** Users can access and manage multiple services like e-commerce, food delivery, grocery shopping, pharmacy services, and parcel/courier delivery through a single, unified platform, eliminating the need to navigate multiple applications or platforms.

## 2. Enhanced User Experience:

**User-Friendly Interfaces:** Intuitive, responsive, and interactive interfaces across customer, delivery personnel, and admin applications ensure seamless navigation, engagement, and satisfaction.

**Personalization & Customization:** Users can personalize interfaces, settings, and preferences according to individual requirements, enhancing user engagement, loyalty, and retention rates.

## 3. Operational Efficiency & Management:

**Streamlined Operations:** Vendors and delivery personnel benefit from integrated management tools, optimizing inventory management, order fulfillment, route optimization, and service delivery processes.

**Comprehensive Analytics & Insights:** Administrators can leverage advanced analytics, reporting tools, and performance metrics to gain insights, identify trends, and make informed decisions to enhance operational efficiency, profitability, and growth.

## 4. Secure & Seamless Transactions:

**Secure Payment Gateways:** Integration with leading payment gateways ensures secure, efficient, and seamless transactions, safeguarding user data, financial information, and sensitive data.

**Transparent Refund & Policy Frameworks:** Clear, consistent, and customer-centric refund policies foster trust, credibility, and confidence among users, reducing disputes, dissatisfaction, and negative reviews.

## 5. Scalability & Flexibility:

**Scalable Infrastructure:** Built on robust architectures, technologies, and frameworks, the Gojek clone solution offers scalability, accommodating growing user bases, transaction volumes, and service demands without compromising performance, reliability, or security.

**Flexible Integration & Customization:** Modular architectures, open-source frameworks, and flexible APIs facilitate seamless integration with existing systems, extensions, and third-party services, enabling customization, innovation, and adaptation to evolving market trends, technologies, and user preferences.

## 6. Localization & Global Reach:

**Diverse Language Support:** Support for RTL languages like Arabic enhances inclusivity, accessibility, and market reach, catering to diverse linguistic preferences, cultural nuances, and regional requirements.

## 7. Cost-Efficiency & ROI:

**Optimized Resource Allocation:** Efficient resource management, automation, and optimization tools minimize operational costs, reduce overheads, and enhance profitability.

**High ROI & Revenue Generation:** By leveraging monetization strategies, referral programs, advertising opportunities, and value-added services, stakeholders can maximize revenue generation, ROI, and long-term sustainability.

# How It Works

## Technical Specifications

The Gojek clone solution is engineered with a robust and scalable technical architecture, encompassing various technologies, frameworks, and components to ensure seamless, secure, and efficient performance across platforms. Here's a detailed technical specification highlighting the key components, technologies, and requirements of the Gojek clone:

### 1. Mobile Application (Flutter Framework):

Customer App & Delivery Boy App:

Developed using the Flutter framework for cross-platform compatibility (iOS & Android).

Ensures native-like performance, responsiveness, and user experience.

Supports 60 frames per second (fps) for smooth animations and interactions.

### 2. Backend System (Laravel Framework):

Admin Backend:

Built on the Laravel framework, a leading PHP framework known for its robustness, scalability, and security.

Implements MVC (Model-View-Controller) architectural pattern for structured, modular, and maintainable codebase.

Supports seamless integration with databases, APIs, third-party services, and extensions.

### 3. Database Management:

Database Integration:

Utilizes relational database management systems (RDBMS) like MySQL or PostgreSQL for structured data storage, retrieval, and management.

Implements database normalization, indexing, and optimization techniques to ensure efficient, scalable, and secure data operations.

#### 4. Server & Infrastructure:

##### Server Requirements:

PHP version compatibility with specified extensions:

PhpSpreadsheet: ^1.15, php\_zip, php\_xml, php\_gd2, php\_iconv, php\_simplexml, php\_xmlreader, php\_zlib, Sodium.

Ensures server compatibility, functionality, and performance optimization for seamless application deployment, execution, and scalability.

#### 5. Security & Compliance:

##### Data Encryption & Protection:

Implements advanced encryption algorithms, SSL/TLS protocols, and security best practices to safeguard user data, transactions, and sensitive information.

Ensures compliance with global data protection regulations, privacy standards, and industry-specific security protocols.

#### 6. Payment Gateway Integration:

##### Payment Processing:

Integrates leading payment gateways like Stripe, RazorPay, Paystack & Flutterwave to facilitate secure, efficient, and seamless transactions.

Implements secure tokenization, PCI DSS compliance, and fraud detection mechanisms to ensure secure payment processing and user trust.

#### 7. Notification & Communication:

##### Real-time Communication:

Integrates Firebase Cloud Messaging (FCM), Twilio, MSG91, GatewayApi SMS Gateways for real-time notifications, alerts, and communication across platforms.

Ensures reliable, scalable, and efficient message delivery, user engagement, and system notifications.

# Process Flow

The Gojek clone solution incorporates a systematic and streamlined process flow to ensure seamless integration, efficient operations, and optimal user experiences across various components, functionalities, and stakeholders. Here's a comprehensive overview of the process flow outlining the sequence of actions, interactions, and workflows within the Gojek clone ecosystem:

## 1. User Registration & Authentication:

Users initiate the process by registering and creating accounts via the Customer App.

The system verifies user credentials, authenticates identities, and grants access to personalized profiles, settings, and functionalities.

## 2. Service Selection & Browsing:

Users navigate through the Customer App to explore, browse, and select desired services such as e-commerce, food delivery, grocery shopping, pharmacy services, and parcel/courier delivery.

The system displays relevant categories, vendors, products, menus, and listings based on user preferences, location, and search queries.

## 3. Order Placement & Management:

Users add selected items, products, or services to the cart, proceed to checkout, and place orders.

The system processes orders, assigns delivery personnel (Delivery Boy App), and generates order notifications, confirmations, and status updates for users and delivery personnel.

## 4. Payment Processing & Transaction:

Users initiate payments through integrated payment gateways, including e-payment, credit card payments, cash on delivery, or payment on pickup/delivery methods.

The system facilitates secure, efficient, and seamless transactions, processes payments, and generates transaction receipts, invoices, and notifications.

#### 5. Order Fulfillment & Delivery:

Delivery personnel receive order assignments, navigate routes, manage deliveries, and fulfill orders within specified timeframes. The system tracks delivery statuses, updates users, vendors, and administrators, and manages delivery confirmations, signatures, and feedback.

#### 6. Vendor Management & Operations:

Vendors manage inventories, update product listings, set open/close times, and process orders via the Vendor Dashboard.

The system integrates vendor operations, inventories, sales, revenues, and analytics to optimize performance, profitability, and customer satisfaction.

#### 7. Admin Oversight & Governance:

Administrators oversee system operations, manage users, vendors, deliveries, payments, and notifications via the Admin Panel.

The system provides comprehensive dashboards, analytics, reporting tools, and management functionalities to monitor, evaluate, and optimize platform performance, compliance, and growth.

#### 8. Communication & Notification:

The system facilitates real-time communication, notifications, alerts, and updates among users, vendors, delivery personnel, and administrators via integrated messaging, SMS gateways, and push notification mechanisms.

#### 9. Feedback, Reviews & Ratings:

Users, vendors, and administrators provide feedback, reviews, and ratings for services, products, deliveries, and overall experiences.

The system aggregates feedback, analyzes trends, and generates insights to enhance service quality, user satisfaction, and operational excellence.

# Deliverables

## Inclusions

The Gojek clone solution is designed as a comprehensive platform that encompasses various essential components, functionalities, and features to facilitate seamless multi-service operations. Here's a detailed list highlighting the key inclusions and components incorporated within the Gojek clone solution:

### 1. **Mobile Applications:**

**Customer App:** Enables users to browse services, place orders, manage accounts, track deliveries, and access personalized features.

**Delivery Boy App:** Empowers delivery personnel to accept orders, navigate routes, manage deliveries, and communicate with users and vendors.

### 2. **Backend System (Laravel Framework):**

**Admin Panel:** Provides administrators with centralized management tools, dashboards, analytics, reporting, and oversight functionalities.

**Vendor Dashboard:** Enables vendors to manage inventories, update listings, process orders, and monitor performance effectively.

### 3. **E-commerce & Marketplace Features:**

Product Listings, Categories, Vendors, Menus, and Listings Management.  
Cart, Checkout, Order Management, and Fulfillment.

Payment Gateways Integration (Stripe, RazorPay, Paystack, Flutterwave).  
Inventory Management, Stock Control, and Replenishment.  
Product Reviews, Ratings, and Feedback Mechanisms.

### 4. **Food Delivery & Restaurant Features:**

Restaurant Listings, Menus, Reviews, Ratings, and Recommendations.  
Order Placement, Processing, Delivery, and Tracking.  
Menu Customization, Dietary Preferences, and Special Requests.  
Restaurant Ratings, Reviews, and Feedback.

### 5. **Grocery Shopping & Delivery Features:**

Grocery Listings, Categories, Vendors, and Products.  
Shopping Cart, Checkout, and Delivery Scheduling.  
Fresh Produce, Essentials, and Specialty Items.  
Delivery Options, Time Slots, and Scheduling.



## **6. Pharmacy Store & Prescription Delivery Features:**

Pharmacy Listings, Medications, Health Products, and Essentials.

Prescription Upload, Verification, and Delivery.

Health & Wellness Products, Supplements, and Accessories.

Pharmacist Consultations, Recommendations, and Services.

## **7. Parcel & Courier Delivery Features:**

Parcel Listings, Courier Services, and Delivery Options.

Pickup, Packaging, Shipping, and Tracking Services.

Delivery Personnel Assignments, Routes, and Scheduling.

Shipping Rates, Zones, and Delivery Timeframes.

## **8. User Management & Personalization:**

User Registration, Authentication, Profiles, and Preferences.

Personalized Recommendations, Offers, and Promotions.

Order History, Tracking, Notifications, and Communication.

## **9. Security, Compliance & Support:**

Secure Authentication, Authorization, and Data Encryption Mechanisms.

Compliance with Data Protection Regulations, Privacy Standards, and Security Protocols.

Comprehensive Documentation, Quick Start Guides, Tutorials, and Support Services.

# App Functions

The Gojek clone solution is equipped with a multitude of app functions across its customer and delivery personnel applications to facilitate a seamless user experience, efficient service delivery, and comprehensive management capabilities. Here's a detailed breakdown of the key app functions embedded within the Gojek clone solution:

## **Customer App Functions:**

### 1. User Authentication:

Login, Registration, and Social Media Integration for seamless user onboarding and access management.

### 2. Service Exploration & Selection:

Browse, Search, and Filter functionalities to explore services, vendors, products, menus, and listings.

Detailed Service Information, Reviews, Ratings, and Recommendations.

### 3. Order Placement & Management:

Add to Cart, Checkout, Order Customization, and Scheduling functionalities.

Order Tracking, Status Updates, and Delivery Notifications.

Repeat Orders, Favorites, and Saved Preferences.

### 4. Payment & Transaction Management:

Multiple Payment Options, including Credit Card, Debit Card, e-Wallets, and Cash on Delivery.

Secure Payment Processing, Transaction History, and Receipt Generation.

### 5. Personalization & User Profile Management:

User Profiles, Preferences, Settings, and Account Management.

Personalized Recommendations, Offers, Promotions, and Loyalty Programs.

### 6. Communication & Support:

In-app Messaging, Notifications, Alerts, and Real-time Communication.

Help Center, FAQs, Support Tickets, and Customer Service Integration.

### 7. Feedback & Review Mechanisms:

Rate, Review, and Feedback functionalities for services, products, vendors, and overall experiences.

Complaints, Disputes, and Refund Requests Management.

## **Delivery Boy App Functions:**

### 1. Authentication & Onboarding:

Login, Registration, Profile Creation, and Verification functionalities.

Document Upload, Background Checks, and Approval Processes.

### 2. Order Assignment & Management:

Receive, Accept, and Decline Order Assignments.

Navigate Routes, Optimize Deliveries, and Manage Deliveries in Transit.

### 3. Communication & Navigation:

Real-time Order Updates, Notifications, and Alerts.

Integrated GPS, Mapping, Routing, and Location Tracking functionalities.

### 4. Delivery Confirmation & Documentation:

Confirm Deliveries, Capture Signatures, and Collect Payments.

Generate Delivery Reports, Invoices, and Receipts.

### 5. Earnings, Rewards & Incentives:

Track Earnings, Payments, and Commissions.

Incentive Programs, Bonuses, Referral Rewards, and Performance Metrics.

### 6. Support & Assistance:

Access to Help Center, FAQs, Tutorials, and Training Materials.

Customer Support, Helpline, and Emergency Assistance functionalities.

# SUPPORT OPTIONS

## Support Channels Offered

- **Whatsapp Chat Support:**

Whatsapp is a popular messaging app that many people use to communicate with friends and family. We offer support through Whatsapp chat, which allows customers to quickly and easily ask questions or report issues. This channel is particularly useful for customers who prefer to communicate through messaging and prefer to avoid making phone calls. Whatsapp chat support can also be used for providing step-by-step guidance, sharing images or screenshots to help troubleshoot issues, or to provide quick updates.
- **CRM & Tickets:**

We use CRM (Customer Relationship Management) software to manage customer interactions and track support requests. When a customer submits a support request through a ticketing system, it is assigned a unique ticket number that helps us track the issue from start to finish. This allows the company to respond quickly to customer inquiries, prioritize issues based on urgency or importance, and ensure that each request is handled efficiently.
- **Emails:**

Email is a traditional communication channel that many companies use to provide customer support. Customers can send an email to us with their inquiry or issue, and the company will respond via email. Email support is useful for customers who prefer a more detailed explanation of their issue, and who want to keep a written record of their interaction with the company. Email support also allows customers to attach screenshots or other files that can help explain their issue in more detail.

## Tech Support

We offer 60 Days of Tech Support from the date of deployment and we offer it through all our support channels. This is included with the purchase of the solution.

## Scope of Tech Support

For the complimentary 60 Days of tech support, we help you fix any bugs or configure any services which you are unable to do. This doesn't include backups, or customizations or server management. If you need any of those, please talk to us for our Annual Maintenance Packages.

## License

Each solutions comes with one domain license only and we do the free deploy and install for the same. This is non-transferable and we are not responsible for migration of server or domain, unless agreed for extra cost.

# CONCLUSION

## Summary

The Gojek clone solution represents a comprehensive multi-service platform designed to meet a diverse range of needs spanning e-commerce, food delivery, grocery shopping, pharmacy services, and parcel/courier delivery. Leveraging robust technologies like Flutter for mobile applications and Laravel for backend systems, this solution offers seamless, secure, and scalable experiences for users, vendors, delivery personnel, and administrators. Key components include a customer app for service exploration and order management, a delivery boy app for efficient route navigation and delivery, an admin panel for comprehensive oversight, and a vendor dashboard for inventory management and performance monitoring. Additionally, the platform prioritizes security, customization, integration with leading payment gateways, and extensive support through documentation and support services.

Incorporating advanced functionalities such as real-time tracking, payment processing, notifications, analytics, and reporting, the Gojek clone solution empowers stakeholders with user-centric tools and features tailored to enhance operational efficiency, customer satisfaction, and market competitiveness. By adhering to technical specifications, server requirements, and compliance standards, the platform ensures cross-platform compatibility, performance optimization, and seamless integration capabilities. Overall, the Gojek clone solution aims to redefine multi-service platforms by offering a comprehensive, innovative, and scalable ecosystem that addresses evolving market demands, consumer preferences, and stakeholder requirements, establishing a leading presence in the dynamic digital landscape.

# HOW TO USE

## Operate the Solution

We will provide you with complete walkthrough over the shared screen call and explain all features in detail and make a video record of the same.

### **Confirm before you change**

Please confirm with our team before you decide to make any vital changes to the system.

### **Never change configs**

Please avoid changing any configurations or API settings into the system, it's important to keep the integrity of the system.

### **Backups**

Please make backups of the system using internal backups from admin or from cpanel to ensure no data loss.

### **Feel free to ask**

We are your Technology Partners, feel free to ask questions and we would love to help.

### **Rebranding**

We do complete rebranding for your with your logo, app icons and color schemes. If we missed something let us know.

### **WARNING !**

*Please don't add or remove files from server or modify fields in database without discussion or any deep knowledge. Tampering the product will lead into termination of Tech Support.*

# REACH OUT TO US

*Thank you for choosing Oyelabs for your software requirements. We are here to address any inquiries you may have regarding the MOXJEK Clone.*

---

*Feel free to contact us!!*

---

## CONTACT



PHONE

+1 646 8620866



E-MAIL

[grow@oyelabs.com](mailto:grow@oyelabs.com)